## Quality, Health, Safety & Environment Policy





Gulftainer is committed to improving its reputation and business performance as a productive port operator and third party logistics provider through excellence in quality, health, safety and environmental matters. We ensure that our business activities are conducted in a manner that avoids and minimises adverse quality, health, safety and environmental impacts.

This Policy has been established on the basis that concern for the quality of our processes, safety of our employees and protection of the environment is essential for the successful management and future growth of our business, while being in the best interest of each of the organization's stakeholders.

We realize that we have a corporate social responsibility to ensure the wellbeing of our employees and the community and environment in which we operate. This responsibility forms an integral part of the continuous growth and development of the company. Quality, Health, Safety and Environment management and risk assessment fundamentals are integrated in all our business processes.

## This policy includes the following:

- Comply with applicable local, legal and other requirements related to Quality, Health, Safety and Environment.
- Identify and evaluate all health, safety and environmental hazards and establish controls and techniques to manage the associated risks to acceptable levels. Risk Assessments will be updated whenever significant change in the working environment has occurred. Additional and special emphasis will be given to controlling those hazards that represent the greatest potential for fatal injury, known as the "Fatal Risks".
- Establish appropriate quality, health, safety and environmental objectives and measurable targets relevant to the organization's activities in order to drive and demonstrate continuous improvement.
- Enhance customer satisfaction by ensuring we have a clear understanding of customer requirements, by monitoring and measuring customer satisfaction.
- Provide training to ensure that all personnel, including subcontractors, are competent and experienced to undertake assigned tasks and licensed as required by local regulations.
- Require contractors and visitors to comply with all site quality, health, safety and environmental requirements and work with partners to
  achieve comparable quality, health, safety and environmental standards.
- Take timely action to prevent occurrence or reoccurrence of a nonconformance.
- Continue to improve all areas of the business to the benefits of all parties in relation to Quality, Health, Safety and Environment.
- Promote awareness of sustainability and the impact of all business activities by considering quality, health, safety and environmental factors to all key functions of the company.
- Consult and communicate with employees, contractors, clients and interested parties on QHSE issues.
- Continue to initiate, develop, record, measure and communicate progress on quality, health, safety and
  environmental performance throughout the organization, as well as provide adequate information of QHSE
  related matters to subcontractors.



