



Date: 05 March 2026

## Gulftainer Customer Advisory

**Subject:** Customer Registration on GT Portal for Online Payment

Dear Valued Customer,

We wish to advise that effective immediately, online payment is the only accepted mode of payment for cargo collection at Khor Fakkan Commercial Terminal. Cash payments will no longer be accepted at the terminal.

To proceed with online payment, please follow the link below and complete the required information under CUSTOMER REGISTRATION. Portal credentials will be issued to you on your registered email address, enabling access to online payment and other terminal services.

[Gulftainer – Global End-to-End Supply Chain Solutions Provider](#)

### 1. For Existing Customers

**Gulftainer**

**Customer Service Platform**  
Log in to start accessing all services.

User Name  
plivia@untitledui.com

Password\*  
\*\*\*\*\*

Remember for 30 days [Forgot password?](#)

**SIGN IN**

OR

Microsoft Azure

Terminal Services: [Customer Registration](#) [Gate Pass](#)

**Partnering progress in global trade**  
Empowering global commerce with trusted maritime expertise, integrated logistics solutions, and an international network built for seamless trade.

Please fill in your username & password to login and complete the payment.



## 2. For New Customers

Click on “Customer Registration” & fill in the required details to create your account before proceeding for payment.

**Gulftainer**

### Customer Service Platform

Log in to start accessing all services.

User Name  
olivia@untitled.td.com

Password\*  
\*\*\*\*\*

Remember for 30 days [Forgot password?](#)

**SIGN IN**

OR

Microsoft Azure

Terminal Services: **Customer Registration** Gate Pass

### Customer Registration

Company Information      Contact & Address Details      Documents & Cargo Details

**Customer Category\***  
Select category (e.g., Shipping Line, Consignee, Forwarder) ▾

**Expected Activity**  
Select primary activity (e.g., Import, Export, Transshipment) ▾

**Company Legal Name\***  
e.g., Global Logistics Solutions LLC

**Trade Name\***  
e.g., Global Shipping

**Import Code\***  
Enter your 7-digit customs import code

**Import Code Expiry Date**  
dd/mm/yyyy

**Country Of Registration**  
e.g., United Arab Emirates ▾

**Emirate**  
Select Emirate (e.g., Sharjah, Dubai) ▾

**Trade License Number\***  
e.g., CN-1234567

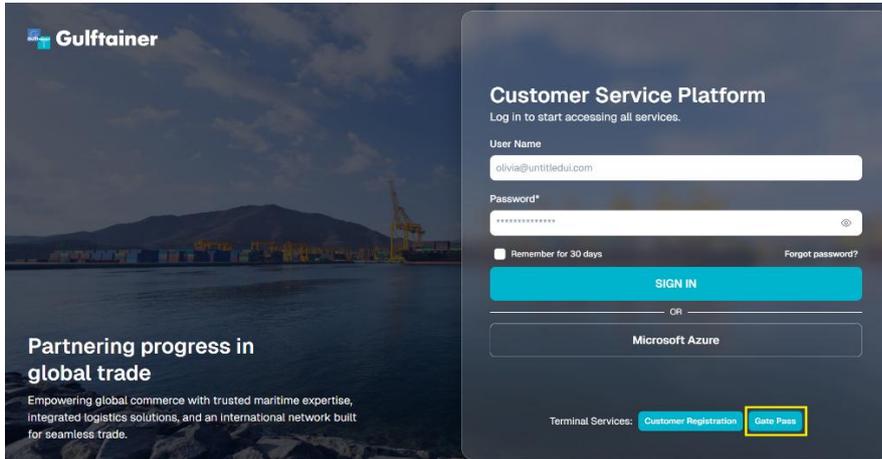
**Trade License Expiry Date**  
dd/mm/yyyy

Reset      **Save & Next**



### 3. Gate Pass

To activate the gate pass, kindly click on the “Gate Pass” option and fill in the relevant details before proceeding.



#### Gate Pass Form

Basic Details      Containers      Barcode

Driver Name

Truck No.

Licence No.

Should you require further clarification, please do not hesitate to contact our Gulftainer representative (Ms Vimi Sreenivasan | Contact: [vimis@gulftainer.com](mailto:vimis@gulftainer.com))

Kind regards,

Gulftainer Commercial Team