

Customer Advisory - GT/26/026**TRANSPORT PARTNER & DRIVER ADVISORY**

Date: 26 Aug 2026

To ensure safe and efficient terminal operations, all transport partners and drivers are required to comply with the following mandatory requirements:

1. SECURE ALL FOUR TWIST LOCKS BEFORE MOVING

Once the container is loaded onto the truck chassis, the driver **MUST** engage and confirm all four twist locks are fully secured before moving the truck.

Failure to properly secure the container is a breach of terminal safety rules and may result in driver penalties, including a fine and/or ban from terminal operations.

Drivers must not move the truck until they have confirmed that the container is safely secured to the chassis.

2. ROOF-MOUNTED TRUCK PLATE NUMBER IS MANDATORY Starting 1st September 2026

All trucks must have their plate number clearly displayed on the roof.

The roof-mounted plate enables terminal operators to:

- Identify trucks quickly and accurately
- Improve loading efficiency
- Prevent incorrect loading
- Support safer terminal operations

TRUCKS WITHOUT A CLEARLY VISIBLE ROOF PLATE NUMBER WILL NOT BE SERVICED.

Transport companies must ensure that all trucks operating at the terminal are equipped with a correct, clearly visible, legible and securely fixed roof plate before this date.

Drivers are also required to:

- Follow all terminal safety signs, traffic rules and operator instructions.
- Ensure the truck and chassis are safe and fit for operation.
- Report damaged twist locks or chassis defects immediately.
- Follow designated truck routes and loading instructions.
- Do not move the truck during loading unless instructed by terminal personnel.
- Ensure all required truck identification is in place before entering the terminal.

Transport Partners: Please circulate this advisory to all drivers and ensure immediate compliance.

For further information or approval requests, please contact us at customersevice@gulftainer.com or scan below code for help.



**Regards,
Gulftainer Company Limited
Sharjah UAE**