



Date: 06 March 2026

Gulftainer Customer Advisory

Subject: Customer Registration on GT Portal for Online Payment

Dear Valued Customer,

We wish to advise that effective immediately, online payment is the only accepted mode of payment for cargo collection at Khor Fakkan Commercial Terminal. Cash payments will no longer be accepted at the terminal.

To proceed with online payment, please follow the link below and complete the required information under CUSTOMER REGISTRATION. Portal credentials will be issued to you on your registered email address, enabling access to online payment and other terminal services.

[Gulftainer – Global End-to-End Supply Chain Solutions Provider](#)

1. For Existing Customers

Gulftainer

Customer Service Platform
Log in to start accessing all services.

User Name
plivia@untitledui.com

Password*

Remember for 30 days [Forgot password?](#)

SIGN IN

OR

Microsoft Azure

Terminal Services: [Customer Registration](#) [Gate Pass](#)

Partnering progress in global trade
Empowering global commerce with trusted maritime expertise, integrated logistics solutions, and an international network built for seamless trade.

Please fill in your username & password to login and complete the payment.



2. For New Customers

Click on “Customer Registration” & fill in the required details to create your account before proceeding for payment.

Once you have created your account on TOS you will receive your USED ID & Password.

Accessing TOS

- Launch Google Chrome
- Type / Copy paste the External Access URL: <https://tos.gulftainer.com>
- Enter to launch sign on screen



Logging into TOS

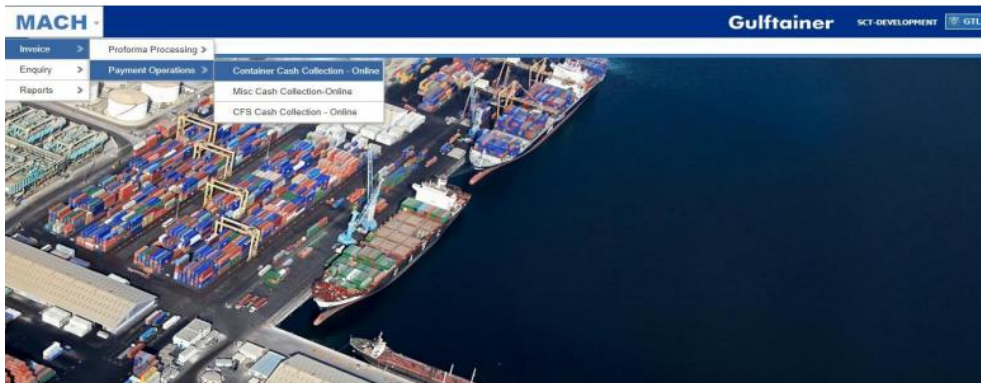
- On clicking Portal Login option from client portal menu, you will be presented with the logon window shown below.
- User Name: TOS Login ID's are configured to allow container operators access to a variety of information, while ensuring information on other container operators are kept confidential.
- Password: Passwords are required to be changed every 30 days and you will be prompted to do so when applicable.
- **Terminal ID:** This can be typed or selected via the down arrow on your keyboard.

The screenshot shows the Gulfair TOS Portal login interface. At the top, there is the Gulfair logo (a blue square with a white 'G' and a teal square with a white 'T'). Below the logo, the text reads "Welcome to Gulfair TOS Portal" and "Sign in using your credentials". The form contains three input fields: "User Name" with a placeholder "Enter username", "Password" with a placeholder "Enter password", and "Terminal ID" with a dropdown menu labeled "Select Terminal". Below these fields are four buttons: a blue "Login" button, a white "Clear" button, and two white buttons labeled "Vessel Voyage" and "Container Enquiry".

Online Payment

Consignees can open the web-based MACH Application and Menu options will appear based on access rights granted to perform required operation.

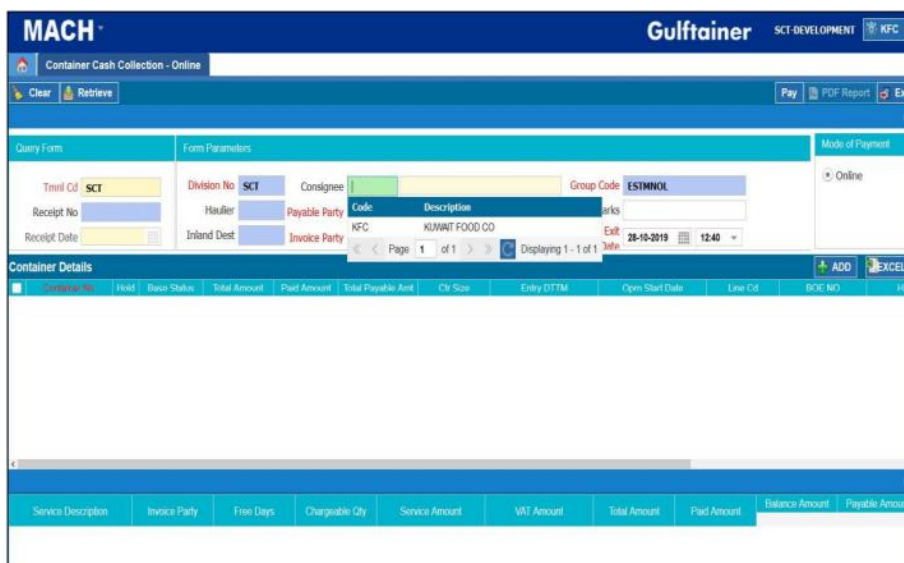
Navigation: *Click on MACH > Invoice > Payment Operations > Container Cash Collection – Online*



Container Cash Collection – Online Screen

- Enter/select correct Consignee Code from drop down list. On selection, system will populate Payable & Invoice Party with chosen Consignee Code and Expected Exit Date
- By default, system will show Expected Exit Date as current system date for same day delivery, however user can change the same from Calendar for future delivery
- During Holiday and/or Overtime Period if any delivery planned then select Haulier from drop down list. In case not sure of Haulier then select GNTT-H [General TPT (GNTT)] from drop down list.

Note: - Overtime starts from 22:00 hours till 06:00 on regular working days and applicable on Holiday for full day.



Under Container Details heading, **ADD** button to provide Container No. Provide Container No for which payment to be made.



- Click on key from keyboard or Mouse button outside Container Number, system will populate all required details, as shown in below sample.
- Click on <Update>

The screenshot displays the MACH Gulftainer interface for 'Container Cash Collection - Online'. The header includes the MACH logo, Gulftainer branding, and user information (SCT-DEVELOPMENT, KFC). The main form is divided into 'Query Form' and 'Form Parameters' sections. The 'Form Parameters' section contains fields for Division No (SCT), Consignee (KFC, KUWAIT FOOD CO), Group Code (ESTMNOL), Payable Party (KFC, KUWAIT FOOD CO), and Invoice Party (KFC, KUWAIT FOOD CO). The 'Container Details' section features a table with columns for Container No, Field, Base Status, Total Amount, Paid Amount, Total Payable Amt, Ctr Size, Entry DTTM, Opm Start Date, Line Cd, BOE NO, and Hz. A single row is visible with Container No GE3U6293001, Field N, Base Status IMPORT, and Total Payable Amt 0. Below the table are 'Update' and 'Cancel' buttons. At the bottom, a summary table lists Service Description, Invoice Party, Free Days, Chargeable Qty, Service Amount, VAT Amount, Total Amount, Paid Amount, Balance Amount, and Payable Amount.

- Service and Charges details will auto-populate including Paid Amount if any as shown in below sample screen. Verify the details before proceeding.
- User can make payment for any Service as:
 - Full (default)
 - Partial (double click on required Service row and update Payable Amount)
 - Zero (double click on Service row and update Payable Amount to zero)
- At the bottom of screen: Total Payable Amount shows the payment to be made



MACH **Gulftainer** SCT-DEVELOPMENT KFC

Container Cash Collection - Online

Clear Retrieve Pay PDF Report Exit

Query Form Form Parameters Mode of Payment

Terminal No: SCT Division No: SCT Consignee: KFC KUWAIT FOOD CO Group Code: ESTMNOL
Receipt No: Hauler: Payable Party: KFC KUWAIT FOOD CO Remarks:
Receipt Date: Inland Dest: Invoice Party: KFC KUWAIT FOOD CO Expected Exit Date: 28-10-2019 12:44

Mode of Payment: Online

Container Details

| Container No | Hold | Base Status | Total Amount | Paid Amount | Total Payable Amt | CX Size | Entry DTTM | Opn Start Date | Line Cd | BOE NO | Hz |
|--------------|------|-------------|--------------|-------------|-------------------|---------|------------------|------------------|---------|-------------------|----|
| 02SU030007 | | IMPORT | 82619 | | 82619.00 | 40 | 20-04-2019 18:00 | 20-04-2019 15:33 | MSC | 1-1-51-1-18-10076 | N |

| Service Description | Invoice Party | Free Days | Chargeable Qty | Service Amount | VAT Amount | Total Amount | Paid Amount | Balance Amount | Payable Amount |
|--------------------------|---------------|-----------|----------------|----------------|------------|--------------|-------------|----------------|----------------|
| STORAGE IMPORT FULL 40 | KFC | 10 | 191 | 53600 | - | 53600 | - | 53600 | 53600 |
| REEFER MONITORING IMPORT | KFC | - | 191 | 28650 | - | 28650 | - | 28650 | 28650 |
| TLUC IMPORT FULL | KFC | - | 1 | 314 | - | 314 | - | 314 | 314 |
| DOCUMENT PROCESSING FEE | KFC | - | 1 | 55 | - | 55 | - | 55 | 55 |

Total Amount: 82619 Total Paid Amt: 0 Total Payable Amt: 82619

Click **Pay** button on top right side of screen. System will show Confirmation dialog box with **<Yes>** **<No>** options for Generating the Receipt.

MACH **Gulftainer** SCT-DEVELOPMENT KFC

Container Cash Collection - Online

Clear Retrieve Pay PDF Report Exit

Query Form Form Parameters Mode of Payment

Terminal No: SCT Division No: SCT Consignee: KFC KUWAIT FOOD CO Group Code: ESTMNOL
Receipt No: Hauler: Payable Party: KFC KUWAIT FOOD CO Remarks:
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Mode of Payment: Online

Container Details

| Container No | Hold | Base Status | Total Amount | Paid Amount | Total Payable Amt | CX Size | Entry DTTM | Opn Start Date | Line Cd | BOE NO | Hz | Day |
|--------------|------|-------------|--------------|-------------|-------------------|---------|------------------|------------------|---------|-------------------|----|------|
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| DOCUMENT PROCESSING FEE | KFC | - | 1 | 55 | - | 55 | - | 55 | 55 |

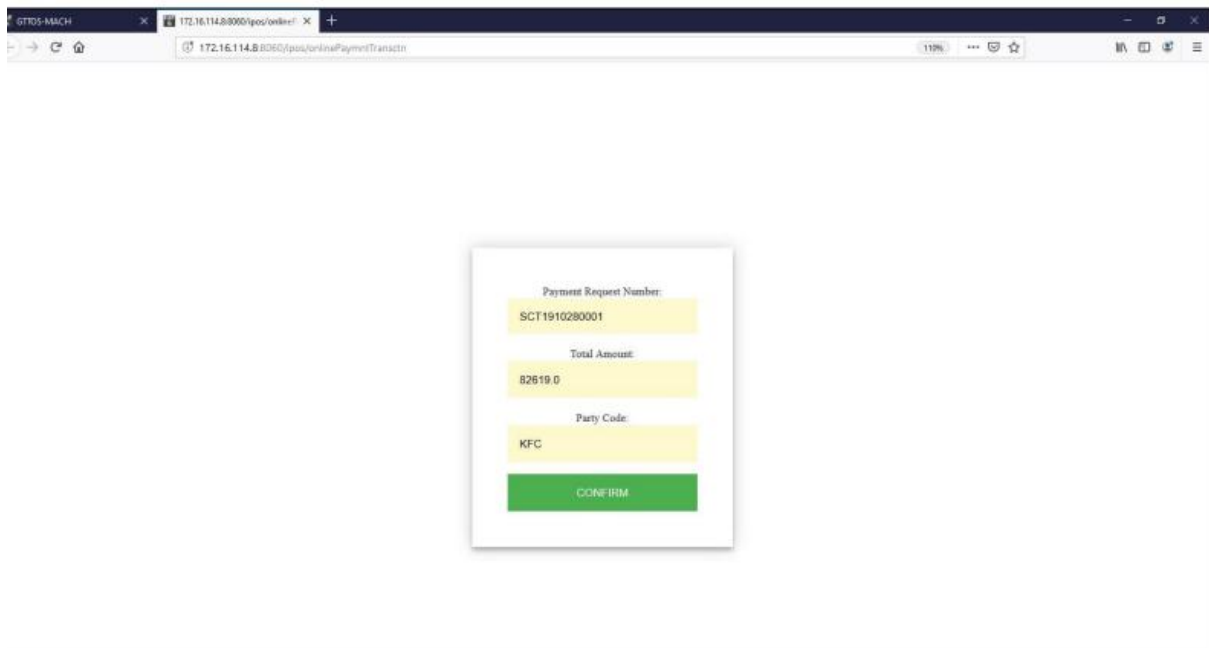
Total Amount: 82619 Total Paid Amt: 0 Total Payable Amt: 82619

Confirmation: Are you sure you want to generate the Receipt? Yes No



- Click on <Yes> to proceed, below screen will appear as shown in sample. Verify all details and click on <Confirm>. System will take you to Secure Payment Gateway screen.

Note: - Auto-Populated information are non-editable in Payment Gateway Screen.



- Select MasterCard or VISA, system will enable following fields - Card Number, Card Holder Name, Expiry Date (Month & Year), CVV Number for entering details followed by and buttons
- Enter valid Card Number, Card Holder Name, Under Expiry Date: select Month & Year from drop down list, enter CVV Number as mentioned in back side of card. Verify the entered/selected details.
- Click on <Continue> . System will show option for making payment in either AED or USD as shown in below sample screen
- Click on <Pay in AED>, system will process request and show Payment Successful! message in Payment Details screen with Receipt Number and other information as shown below.

Note: On selecting Bank will charge Conversion Fee additionally as applicable.

- Click on <Print> from Payment Details screen to get Receipt Details as shown below



Gulftainer Co. Ltd

P.O.BOX: 226, Sharjah, U.A.E
Tel: 0097165126880, Telefax: 0097165724711
TRN : 100290818400003

ONLINE PAYMENT RECEIPT
SCT-DEVELOPMENT

| | | |
|------------------------------------|--------------------------|-----------------------------------|
| Receipt No : RSCT1910000010 | Date : 28.10.2019 | Delivery Date : 28.10.2019 |
|------------------------------------|--------------------------|-----------------------------------|

Consignee : KFC - KUWAIT FOOD CO
Payable Party : KUWAIT FOOD CO ,P.O.BOX:050-5399069 ,U.A.E

Payment Details :
1.ONLINE Amount : 82,619.00

| Container No | Size | F/E Ind | Line Code | BOE No | Discharge Date | Total Amount (AED) |
|---|------|---------|-----------|-------------------|----------------|--------------------|
| GESU9293007 | 40 | FULL | MSC | 1-1-51-1-19-12076 | 20.04.2019 | |
| STORAGE IMPORT FULL 40 | | | | | | 53,600.00 |
| REEFER MONITORING IMPORT | | | | | | 28,650.00 |
| TLUC IMPORT FULL | | | | | | 314.00 |
| DOCUMENT PROCESSING FEE | | | | | | 55.00 |
| AED: Eighty Two Thousand Six Hundred Nineteen Only | | | | | Total | 82,619.00 |

e-Receipt

This receipt is electronically generated and does not require any signature.
Thank You for choosing Gulftainer. We value your patronage.

Created By : (KFC)

Printed On : 28-10-2019 12:53

Page 1 of 1



Gulftainer Introduces
S.P.O.T gives you 30% faster access to the UAE at a much lower cost.

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tact call +971 655126880
to know more and book your cargo.



Should you require further clarification, please do not hesitate to contact our Gulftainer representative (Ms Vimi Sreenivasan | Contact: vimis@gulftainer.com)

Kind regards,

Gulftainer Commercial Team

