

Customer Advisory - GT/26/012
Online Payment Facility

Date: 6 March 2026

As part of our ongoing commitment to enhancing customer experience and operational efficiency, Gulftainer is pleased to offer an Online Payment Facility for customers transacting with Khorfakkan Container Terminal (KCT) and Sharjah Container Terminal (SCT).

The Online Payment Facility enables customers to conveniently settle invoices and service charges electronically, providing a faster and more efficient payment process.

Key Benefits

- Secure and convenient online payment process
- Faster transaction processing and cargo release
- Improved visibility of payment status
- Reduced paperwork and manual intervention

How to Access

Customers may access the Online Payment Facility through the Gulftainer Customer Portal using their registered account credentials. Please find the screenshots below.

For customers who have not yet registered or require assistance with portal access, please contact your usual Gulftainer representative.

Important Information

- Online payments are subject to applicable banking and transaction processing requirements.
- Customers are responsible for ensuring that payment information is accurate and complete.
- Cargo release and related services remain subject to confirmation of successful payment receipt and compliance with applicable operational requirements.

Gulftainer reserves the right to modify, suspend, or update the Online Payment Facility and related procedures from time to time.

Should you require any clarification or assistance, please contact us customerservice@gulftainer.com.

Regards,
Gulftainer Company Limited
Sharjah UAE

Step by Step Process:

1. For Existing Customers

Please fill in your username & password to login and complete the payment.

2. For New Customers

Click on “Customer Registration” & fill in the required details to create your account before proceeding for payment.

Once you have created your account on TOS you will receive your USED ID & Password.

Accessing TOS

- Launch Google Chrome
- Type / Copy paste the External Access URL: <https://tos.gulftainer.com>
- Enter to launch sign on screen

Logging into TOS

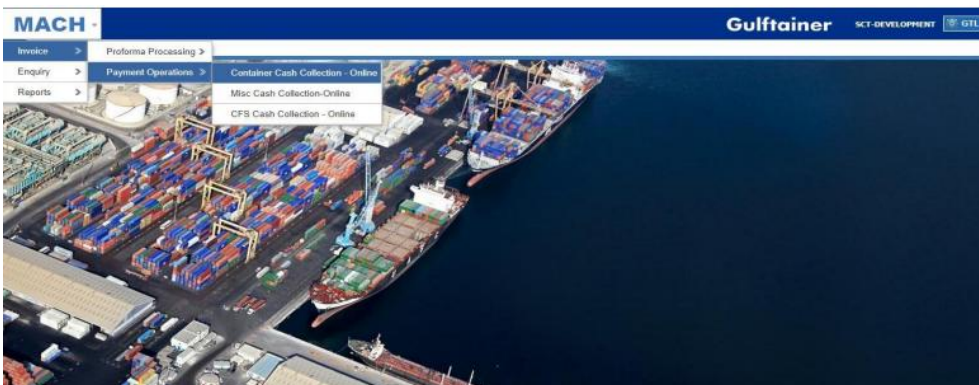
- On clicking Portal Login option from client portal menu, you will be presented with the logon window shown below.
- User Name: TOS Login ID's are configured to allow container operators access to a variety of information, while ensuring information on other container operators are kept confidential.

- **Password:** Passwords are required to be changed every 30 days and you will be prompted to do so when applicable.
- **Terminal ID:** This can be typed or selected via the down arrow on your keyboard.

Online Payment

Consignees can open the web-based MACH Application and Menu options will appear based on access rights granted to perform required operation.

Navigation: Click on *MACH > Invoice > Payment Operations > Container Cash Collection – Online*



Container Cash Collection – Online Screen

- Enter/select correct Consignee Code from drop down list. On selection, system will populate Payable & Invoice Party with chosen Consignee Code and Expected Exit Date
- By default, system will show Expected Exit Date as current system date for same day delivery, however user can change the same from Calendar for future delivery
- During Holiday and/or Overtime Period if any delivery planned then select Haulier from drop down list. In case not sure of Haulier then select GNTT-H [General TPT (GNTT)] from drop down list.

Note: - Overtime starts from 22:00 hours till 06:00 on regular working days and applicable on Holiday for full day.

Under Container Details heading, **ADD** button to provide Container No. Provide Container No for which payment to be made.

- Click on key from keyboard or Mouse button outside Container Number, system will populate all required details, as shown in below sample.
- Click on <Update>

Service and Charges details will auto-populate including Paid Amount if any as shown in below sample screen. Verify the details before

proceeding.

- User can make payment for any Service as:
 - Full (default)
 - Partial (double click on required Service row and update Payable Amount)
 - Zero (double click on Service row and update Payable Amount to zero)
- At the bottom of screen: Total Payable Amount shows the payment to be made

Click **Pay** button on top right side of screen. System will show Confirmation dialog box with **<Yes>** **<No>** options for Generating the Receipt.

MACH - Gulfairer SCT DEVELOPMENT KFC

Container Cash Collection - Online

Clear Retrieve Pay PDF Report Exit

Transit Co: SCT Division No: SCT Consignee: KFC KIWAT FOOD CO Group Code: ESTHOL

Receipt No: Invoice No: Receipt Date: Invoice Date: Expected Exit Date: 28-10-2019 12:44

Mode of Payment: Online

Confirmation: Are you sure you want to generate the Receipt? Yes No

Service Description	Invoice Party	Free Days	Chargeable Qty	Service Amount	VAT Amount	Total Amount	Paid Amount	Balance Amount	Payable Amount
STANDARD IMPORT FULL	KFC	0	191	19100	0	19100	0	19100	19100
REEFER MONITORING IMPORT	KFC	0	191	28650	0	28650	0	28650	28650
TLUC IMPORT FULL	KFC	0	1	314	0	314	0	314	314
DOCUMENT PROCESSING FEE	KFC	0	1	55	0	55	0	55	55
Total Amount				82619.0		82619.0	0	82619.0	82619.0

Balance Amount: 82619.0 Payable Amount: 82619.0

- Click on **<Yes>** to proceed, below screen will appear as shown in sample. Verify all details and click on **<Confirm>**. System will take you to Secure Payment Gateway screen.

Note: - Auto-Populated information are non-editable in Payment Gateway Screen.

Payment Request Number: SCT1910280001

Total Amount: 82619.0

Party Code: KFC

CONFIRM

- Select MasterCard or VISA, system will enable following fields - Card Number, Card Holder Name, Expiry Date (Month & Year), CVV Number for entering details followed by and buttons
- Enter valid Card Number, Card Holder Name, Under Expiry Date: select Month & Year from drop down list, enter CVV Number as mentioned in back side of card. Verify the entered/selected details.

- Click on <Continue> . System will show option for making payment in either AED or USD as shown in below sample screen
- Click on <Pay in AED>, system will process request and show Payment Successful! message in Payment Details screen with Receipt Number and other information as shown below.

Note: On selecting Bank will charge Conversion Fee additionally as applicable.

- Click on <Print> from Payment Details screen to get Receipt Details as shown below

		Gulfair Co. Ltd P.O.BOX: 225, Sharjah, U.A.E Tel: 0097155128888, Telefax: 0097155724711 TRN : 100296918400003				
ONLINE PAYMENT RECEIPT SCT-DEVELOPMENT						
Receipt No : RSCT1910000010		Date : 28.10.2019				
Delivery Date : 28.10.2019						
Consignee : KFC - KUWAIT FOOD CO						
Payable Party : KUWAIT FOOD CO ,P.O.BOX:050-5399069 ,U.A.E						
Payment Details : 1.ONLINE Amount : 82,619.00						
Container No	Size	F/E Ind	Line Code	BOE No	Discharge Date	Total Amount (AED)
GESU9293007	40	FULL	MSC	1-1-51-1-19-12076	20.04.2019	
STORAGE IMPORT FULL 40						53,600.00
REEFER MONITORING IMPORT						28,650.00
TLUC IMPORT FULL						314.00
DOCUMENT PROCESSING FEE						55.00
AED : Eighty Two Thousand Six Hundred Nineteen Only						Total
						82,619.00

e-Receipt

This receipt is electronically generated and does not require any signature.
 Thank You for choosing Gulfair. We value your patronage.

Created By : (KFC)
Printed On : 28.10.2019 12:53
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S.P.O.T
Sharjah Port of Trade

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 the UAE on a much lower cost.

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 to learn more and book your cargo

