

Customer Advisory - GT/26/016
Marshall Yard E-Token Portal – User Manual for Consignees

Date: 6 March 2026

As part of Gulftainer's ongoing efforts to enhance operational efficiency and improve cargo collection processes, we are pleased to share the **Marshall Yard E-Token Portal User Manual for Consignees**.

The E-Token Portal enables consignees to manage and schedule container collection appointments electronically, helping to streamline gate operations, reduce waiting times, and improve overall service efficiency.

The attached user manual provides step-by-step guidance on:

- Accessing the E-Token Portal
- Logging in using your Gulftainer portal credentials
- Navigating the Consignee Dashboard
- Creating and managing E-Tokens
- Scheduling container collection appointments
- Viewing and tracking token status
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Customers are encouraged to review the attached guide and familiarize themselves with the portal functionality prior to arranging container collections. The portal can be accessed through the Gulftainer E-Services platform.

Should you require any clarification or further information, please contact us at customerservice@gulftainer.com.

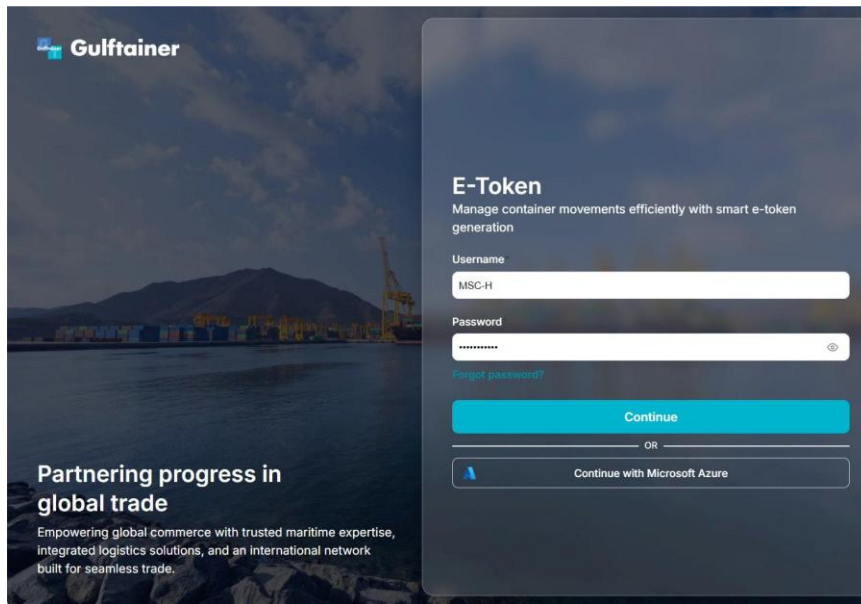
Thank you for your continued cooperation and support.

Regards,
Gulftainer Company Limited
Sharjah UAE

User Manual for Consignees

Accessing Portal

- Launch Google Chrome
- Type / Copy paste the URL: <https://eservices.gulftainer.com/a/e-token-generator/login>
- Login Screen will open



Gulftainer

E-Token
Manage container movements efficiently with smart e-token generation

Username
MSC-H

Password

[Forgot password?](#)

Continue

OR

 Continue with Microsoft Azure

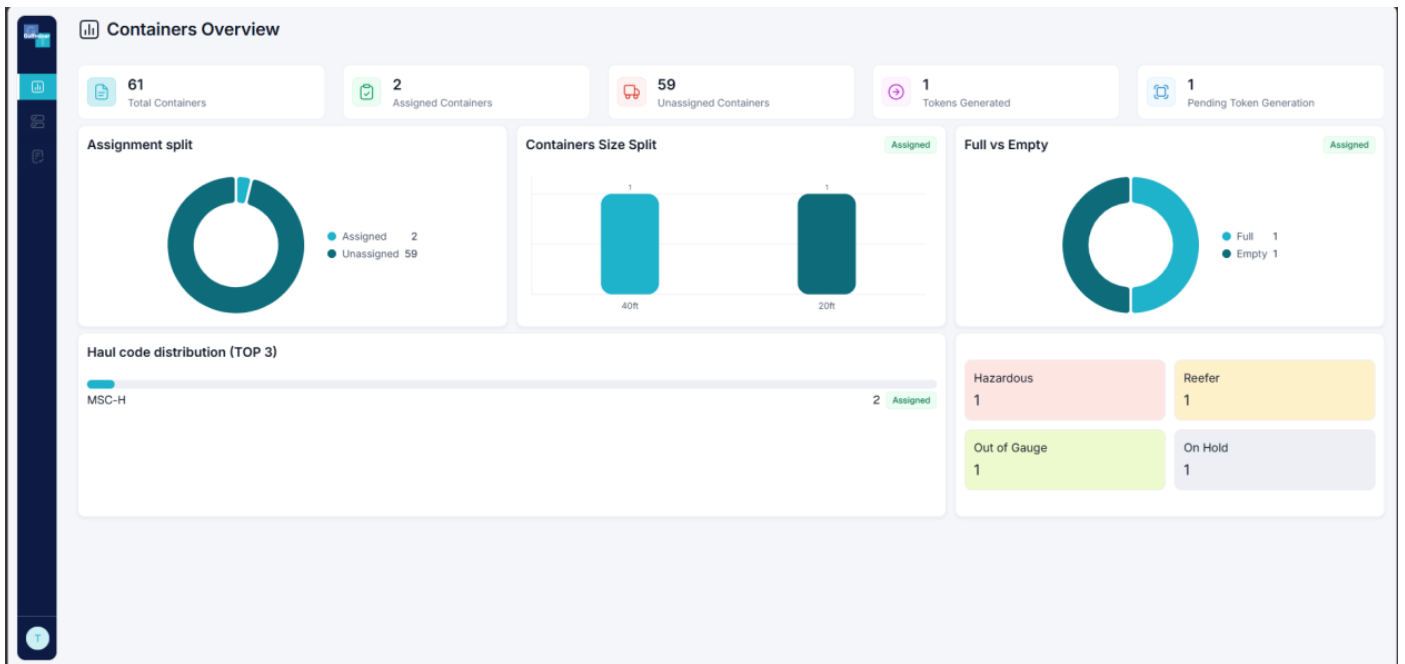
Partnering progress in global trade
Empowering global commerce with trusted maritime expertise, integrated logistics solutions, and an international network built for seamless trade.

Login

- Use your TOS credentials
- Click the "Enter your username" field and insert the username.
- Click the Password field to insert your password.

Consignee Dashboard

- After login Consignee will be able to see a dashboard that shows different information Total Container: Number of containers ready for pickup
- Assigned Containers: Number of containers that are already assigned to hauliers (clickable to see records)
- Unassigned Containers: Containers not currently assigned to any hauliers (clickable to see records)
- Tokens Generated: Number of containers whom token is generated by the haulier (clickable to see records)
- Pending Token Generation: No of containers pending for token generation. (clickable to see records)
- Assignment Split: Showing the assigned vs unassigned containers
- Containers Size Split: Showing the graph of number of containers of different sizes in the assigned containers.
- Full vs Empty: showing the count of containers that are full vs empty from the assigned container
- Haul code distribution (TOP 3): show the top three hauliers from the assigned container by count.
- Hazardous: shows the number of Hazardous containers. (clickable to see records)
- Reefer: shows the number of Reefer containers (clickable to see records)
- Out of Gauge: shows the number of OOG containers. (clickable to see records)
- On Hold: shows the number of containers currently on Hold. (clickable to see records)



Containers Assignment

- Click on Container Assignment to see the containers ready to be assigned
- New page will be opened showing all the containers ready to be assigned to Hauliers
 - Select the containers you want to assign hauliers by clicking on the check box.
 - Click "Assign Haulier"
 - Click to open the dropdown for hauliers
 - Type the name of the haulier you want to select or just click on the name of the Haulier you want to select.
 - Click on "Assign" to assign the haulier.

Containers Assignment Table

Container No	Size	Base Status	COA
☐ ESDU4255932	40	Import	EMSD
☐ ESDU9258940	40	Import	EMSD
☐ ESDU4103288	40	Import	EMSD
☐ ESDU9256211	40	Import	EMSD
☐ ESDU9261579	40	Import	EMSD
☐ ESDU4051271	40	Import	EMSD
☐ ESDU9205657	40	Import	EMSD
☐ ESDU9271324	40	Import	EMSD
☐ ESDU4379260	40	Import	EMSD
☐ ESDU9255323	40	Import	EMSD
☐ ESDU9258195	40	Import	EMSD

Containers Assignment (Selected)

1 selected Assign Haulier

Container No	Size	Base Status	COA
☒ TRAN1632026	20	Import	MSC
☐ BVNV1231211	20	Import	MSC

Showing 1-2 of 2 rows

Choose Haulier Modal

Select an option

Cancel Assign

Assigned Containers

- Click on Assigned Containers from the left Navbar to open the list of assigned containers.
- Users can see the list of assigned containers to different hauliers.
- Reassigning / Unassigning the Haulier
 - Select the container you want to reassign / unassigning
 - Click on edit haulier button and same as assignment you can reselect the haulier you want to assign
- Performing actions of a container whose token is already generated by the haulier.
 - If the Token Created Flag is “Yes” that means that token is already created by the haulier for that container
 - Delete the token (Token will be only deleted if the truck has not already inserted the Marshal Yard Gate else it will show an pop)
 - Follow the process of assigning new haulier

