

Customer Advisory - GT/26/021
Mandatory E-Token Requirement for Entry into Marshalling Yard

Date: 17 July 2026

To improve traffic management, reduce congestion, and ensure safe and efficient terminal operations, Gulftainer reminds all customers, transporters, and drivers that all trucks must obtain a valid E-Token and pass through the designated Marshalling Yard (MY) before proceeding to Khorfakkan Container Terminal (KCT).

Effective Immediately

The following requirements are mandatory for all import pick-up and export drop-off transactions:

- A valid E-Token must be generated before the truck arrives at the Marshalling Yard (MY).
- All trucks are required to enter and be processed through the Marshalling Yard.
- Bypassing or skipping the Marshalling Yard is strictly prohibited.
- The E-Token must correspond to the intended transaction (Import Pick-Up, Export Drop-Off, or Combined Transaction, where applicable).
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Non-Compliance

Please note that:

- **Trucks arriving at the Marshalling Yard without a valid E-Token will not be permitted to proceed.**
- If an E-Token is generated after the truck has entered the Marshalling Yard, it will be considered invalid for that visit.
- Any truck that bypasses or skips the Marshalling Yard will not be accepted at Khorfakkan Container Terminal (KCT) and will be instructed to return via the designated Marshalling Yard.
- Applicable penalties and operational charges may be imposed for non-compliance, in accordance with Gulftainer's policies.

The Marshalling Yard is an essential part of Gulftainer's traffic management process. Compliance with this procedure enables efficient vehicle flow, reduces congestion on public roads, and ensures fair and orderly access to the terminal.

Customers and transporters are requested to ensure that drivers are informed of these requirements before dispatching vehicles to the terminal.

For assistance with E-Token creation or troubleshooting, please check here: [GT Advisory](#).

We appreciate your cooperation and support in ensuring efficient terminal operations. For further information or approval requests, please contact us at customersevice@gulftainer.com.

Regards,
Gulftainer Company Limited
Sharjah UAE