

Customer Advisory - GT/26/027

IMPORTANT ADVISORY – UAE PORT PASS COMPLIANCE

Date: 11 Sep 2026

This is to formally advise all concerned parties of the mandatory requirement for drivers arriving at KFK/KCT terminals to hold a valid UAE Port Pass issued in their own name.

All Corridor Owners and Transporters are requested to ensure the following requirements are strictly followed:

1. **Valid Port Pass:** Every driver entering MY and KCT must have a valid UAE Port Pass at the time of arrival.
2. **Pass Must Belong to the Driver:** The Port Pass presented by the driver must be issued specifically to that driver and must match the driver's identification details.
3. **No Sharing or Switching of Passes:** Port Passes are strictly non-transferable. Drivers must not use a pass issued to another driver under any circumstances. Similarly, drivers must not lend or hand over their Port Pass to another driver for use.
4. **Transporter Responsibility:** Transporters and Corridor Owners are requested to verify the validity and ownership of the Port Pass before dispatching drivers to MY and KCT. Please ensure that drivers are appropriately briefed on this requirement.
5. **Compliance at Port Entry:** Drivers arriving without a valid Port Pass or presenting a Port Pass belonging to another driver may face issues at the port gate and may be subject to action by the relevant authorities.

Please note that non-compliance may result in serious repercussions from the relevant authorities for both the individual driver and the transporter, including penalties, access restrictions, or other regulatory action as determined by the authorities.

This advisory is being issued to ensure that all parties are fully aware of the requirement and to prevent avoidable compliance issues, delays, or disruption to operations.

Immediate action is required. All Corridor Owners and Transporters are requested to communicate this advisory to their respective transport teams and drivers and ensure strict compliance with the above requirements with immediate effect. Your cooperation in maintaining full compliance with UAE port access regulations is expected and appreciated.

Transport Partners: Please circulate this advisory to all drivers and ensure immediate compliance.

For further information or approval requests, please contact us at customersevice@gulftainer.com or scan below code for help.



Regards,
Gulftainer Company Limited
Sharjah UAE