

Customer Advisory - GT/26/030**Import & Export Container Movements**

Date: 4th Oct, 2026

We would like to provide an update regarding the evacuation of laden import containers from Khorfakkan towards Jebel Ali.

Khorfakkan Commercial Terminal remains fully operational, with normal capacity available for customers to clear and collect their import containers directly from Khorfakkan.

The current delays in the Khorfakkan–Jebel Ali bonded corridor are primarily due to a shortage of available trucking capacity from Jebel Ali, which is impacting truck turnaround times and the pace at which containers can be evacuated towards Jebel Ali.

To mitigate this external trucking constraint and maintain cargo fluidity, Gulftainer is proactively providing customers with an alternative through Sajaa ICD, supported by available trucking capacity. Customers may therefore elect to have their containers moved to Sajaa for clearance and collection, rather than waiting for trucking capacity to become available for onward movement to Jebel Ali.

Customers continue to have full flexibility to clear and collect their cargo either directly from Khorfakkan or through Sajaa ICD, depending on the solution that best meets their operational requirements.

Customers with urgent or pending containers are requested to share their container details with our Customer Service team at customerservice@gulftainer.com . Our team will coordinate the fastest available solution based on the available options.

Gulftainer remains committed to maintaining terminal fluidity and providing customers with reliable and flexible cargo evacuation and collection options.



**Regards,
Gulftainer Company Limited
Sharjah UAE**